J.O.E.® Onboarding

Check versions:

- Is the latest J.O.E.® app version installed?
- Android-Version 8.0 (or higher)
- iOS-Version 16.0 (or higher)
- WatchOS 7.0 (or higher)
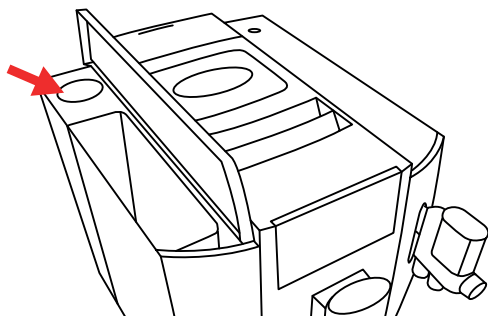- Bluetooth-Version 4.0 (or higher)

Check permissions:

- Are Location Services for the app J.O.E.® turned ON?
- Are all permissions given to J.O.E.®?
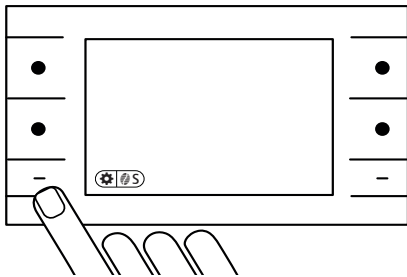- Is your Bluetooth turned ON?

Check Wi-Fi settings:

- Router frequency set to 2.4 GHz (not 5 GHz)
- Channels 1 to 11 (not higher)
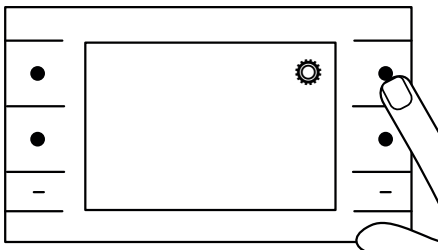- Disable the 20/40 MHZ Coexistence
- The Wi-Fi password must be known

- ‣ Connect your smartphone to Wi-Fi and switch on Bluetooth.
- ‣ Open the location settings.
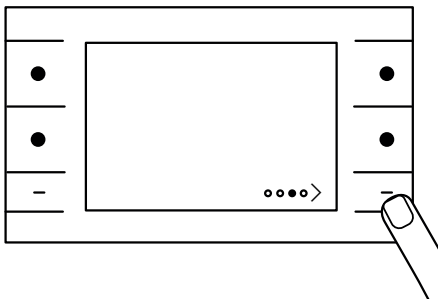- ‣ Always allow location access for the J.O.E.® app.

- ‣ Turn off the coffee machine.
- ‣ Open the Water tank cover.
- ‣ Plug the Wi-Fi Connect V2 into the coffee machine's service socket.
  (Some models already have it plugged in)
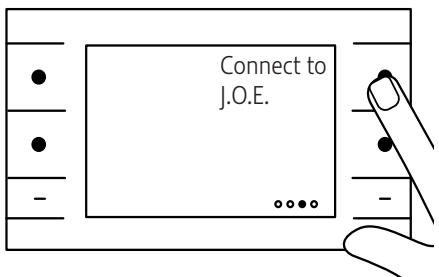- ‣ Switch on the coffee machine.

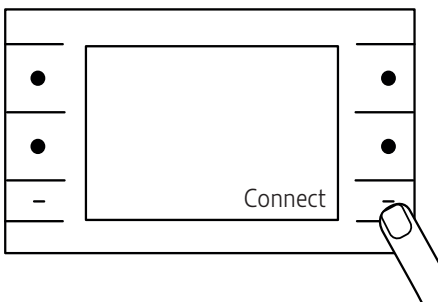▸ Press the ⚙ button for **approx. 2 seconds** to enter the JURA Cockpit.

▸ Press the ⚙ button.

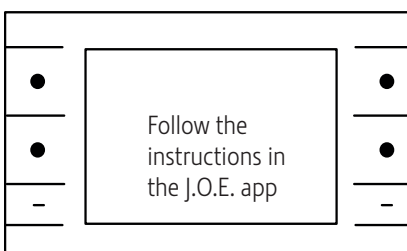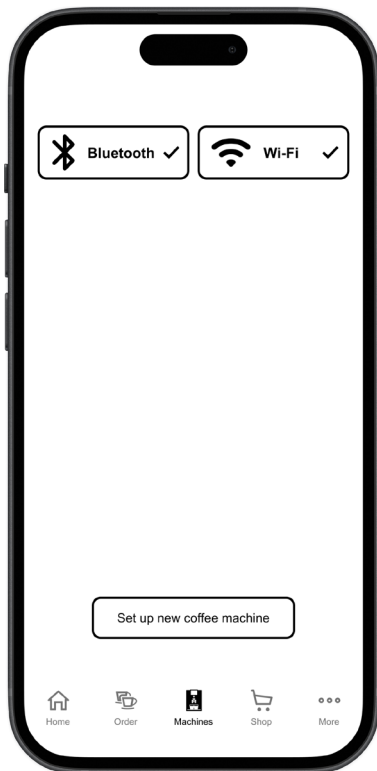▸ Press the ❯ button several times until page ○ ○ ● ○ is displayed.

Connect to
J.O.E.

▸ Press the 'Connect to J.O.E.' button.
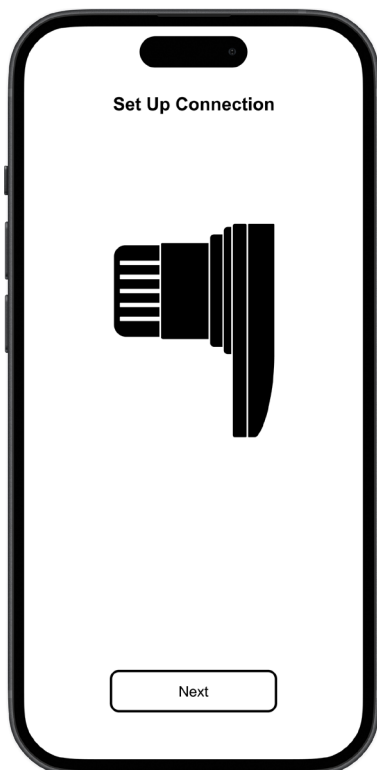
Connect

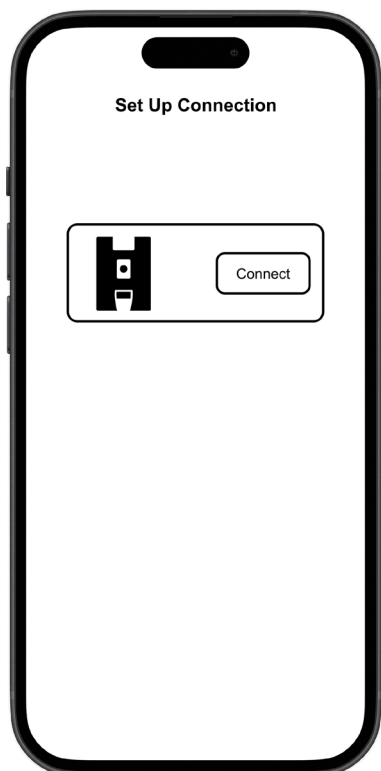▸ Press the 'Connect' button.

Follow the
instructions in
the J.O.E. app

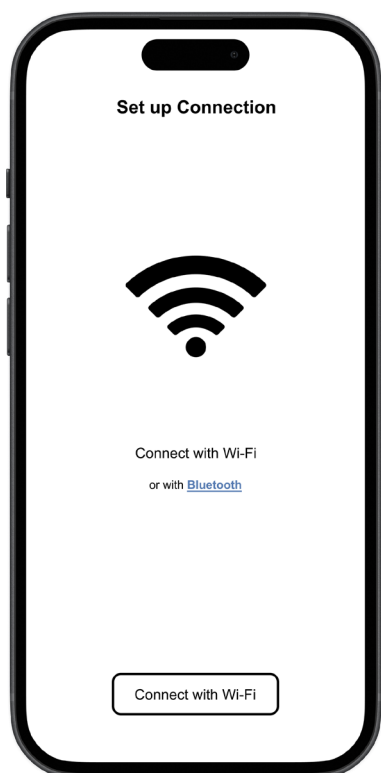▸ Continue with the next step of these instructions.

- ▸ Open the J.O.E.® app on your device.
- ▸ Touch 'Machines'.
- ▸ Touch 'Set up new coffee machine'.

- ▸ If you have already plugged in the Wi-Fi Connect V2, you can touch 'Next'. Otherwise, first plug in the Wi-Fi Connect V2 as described on page 1.

Set Up Connection

Connect

Your coffee machine should now be displayed.
‣ Touch 'Connect'.

Set up Connection
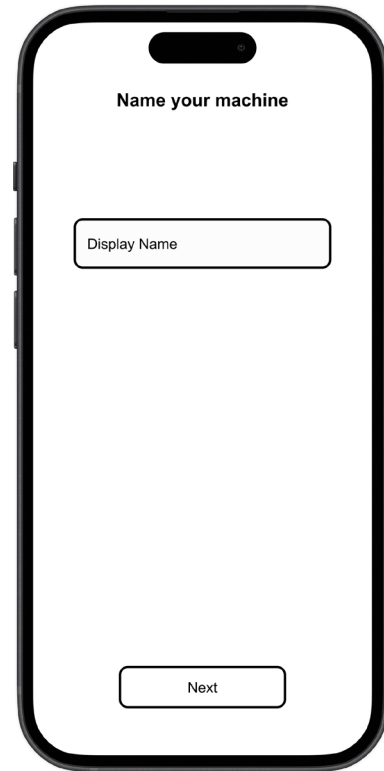
Connect with Wi-Fi

or with **Bluetooth**

Connect with Wi-Fi

Select whether you want to connect via Wi-Fi or Bluetooth.
‣ Touch 'Connect with Wi-Fi' **or** 'Bluetooth'.

Wi-Fi

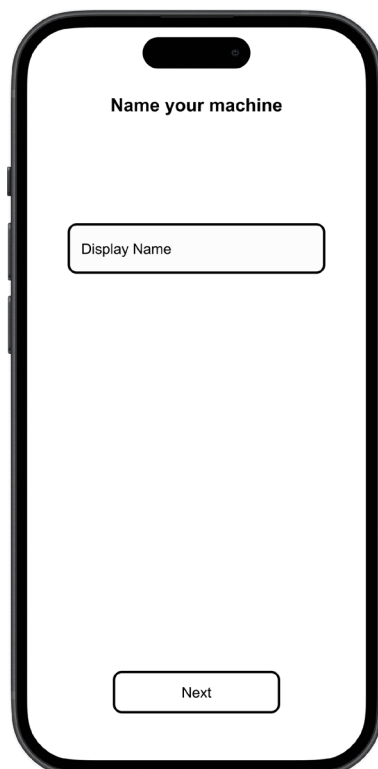**Set up Connection**

Connect with Wi-Fi

Connect with Wi-Fi

If you are already connected to your Wi-Fi network and the network is outlined in green, touch Next. If not, connect to your Wi-Fi network first.

Name your machine

Display Name

Next

▸ Give your coffee machine a name and touch 'Next'.

Bluetooth

Name your machine

Display Name

Next

▸ Give your coffee machine a name and touch 'Next'.

PIN

Enter PIN

Enter PIN

Skip

Next

▸ Enter the desired pin or skip this step.

Wi-Fi

PIN

Enter PIN

Enter PIN

Skip

Next

▸ Enter the desired pin or skip this step.

Wi-Fi Password

Wi-Fi Password

Next
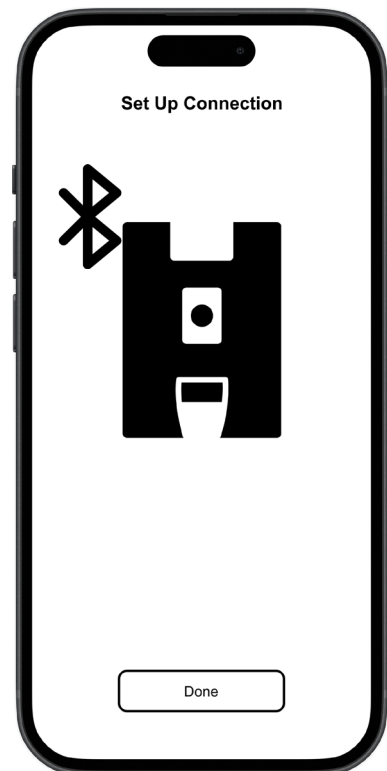
▸ Enter Wi-Fi password. It must be the same as the one you used to connect your smart phone.
▸ Touch 'Next'.

Bluetooth

Success

Next

▸ Touch 'Next'.

Set Up Connection

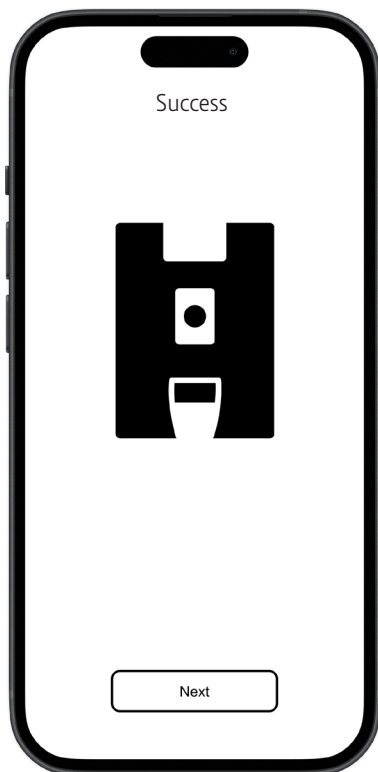Done

▸ Press back on your coffee machine screen until you are back on the product screen.
  (Some machines do this automatically)
▸ Touch 'Done' on your smartphone.

Wi-Fi

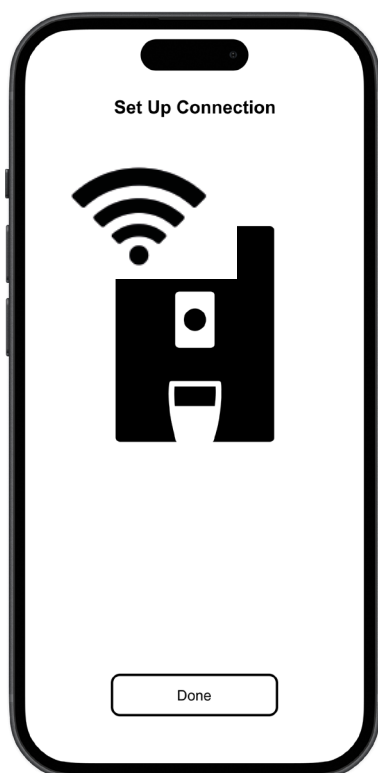Success

Next

▸ Touch 'Next'.

Set Up Connection

Done

▸ Press back on your coffee machine screen until you are back on the product screen. (Some machines do this automatically)
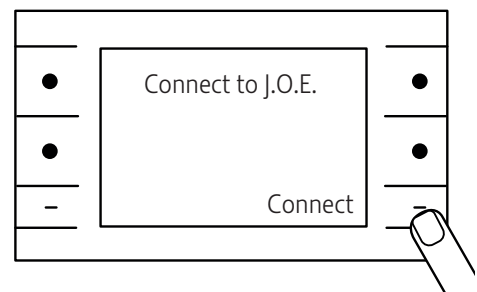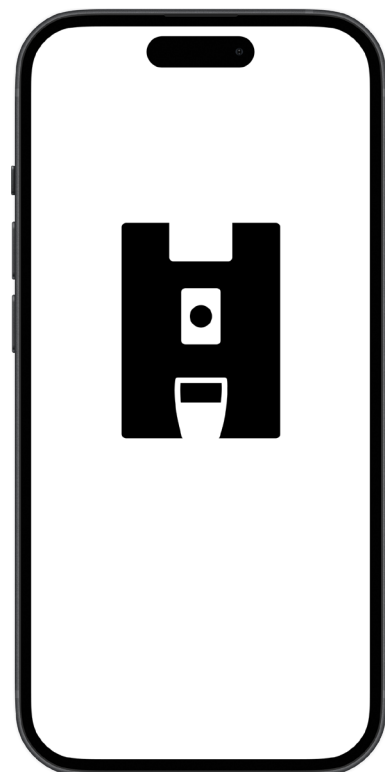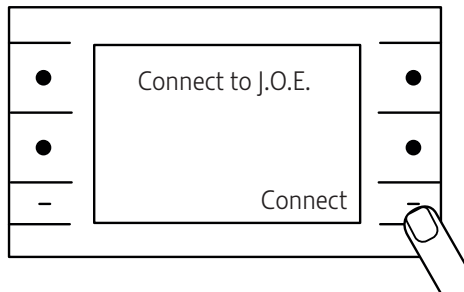▸ Touch 'Done' on your smartphone.

Bluetooth

Connect to J.O.E.

Connect

▸ Press the 'Connect' button.
  You have 30 seconds to do this.

Wi-Fi

Please allow the connection to the coffee machine by tapping 'Connect' on the coffee machine's display.

Connect to J.O.E.

Connect

▸ Press the 'Connect' button.
  You have 30 seconds to do this.

Bluetooth

ℹ If you were unable to connect, check all the settings from the prerequisites and try again. If you still have problems with the onboarding, go to the J.O.E.® app under 'More' (bottom right) and call our Customer Support.